NPower, Inc. currently has an opening in the National Instructors Institute (NII) for an Assistant Technical Instructor (ATI).

The **Assistant Technical Instructor (ATI)** will report into NPower's National Instructors Institute (NII) as a critical member of the instructional team. The ATI will assist the Technical Instructor (TI) in the successful delivery of daily lessons enabling NPower students to gain technology skills for follow-on internships and full time employment. The end result of this course is student mastery of entry level technical skills and passing CompTIA IT Fundamentals+ and A+ certification exams. The ATI will help support the TI by offering tutoring, classroom management and technical support, lesson planning, and teaching assignments. In addition to helping led “hands-on” labs and skills, the ATI will assist the TI in improving students’ study habits and test taking strategies. This includes helping students with reading, critical thinking, managing anxiety, and building confidence. The ATI should also expect to spend an additional hour before and after each session for tutoring and support.

**Other Job Duties include:**

* Carry out assigned daily task issued by the Technical Instructor, assigned mentors, and NII
* Assist the TI in Providing live classroom and/or lab instruction in a virtual environment
* Serve as the primary lead for creating, administering, uploading, and evaluating practice exams on LMS platform
* Assist in the development of course content, classroom projects, and group activities
* Serving as a student mentor, work on projects, provide technical expertise, and collaborate as a positive team player as a member of NPower's National Instructor Institute
* Serve as the lead for evaluating the performance of students, grading exams and quizzes and maintaining a daily report, updating staff members of class progress and providing feedback to students and staff members when appropriate
* Maintaining attendance and documenting individual performance or behavior issues
* Participating in professional development and soft skills training activities as required
* Serving as a mentor for NPower students and a point of reference and support to other staff members as assigned
* Managing other tasks as required in support of the NPower’s mission

**As the NPower Assistant Technical Instructor (ATI) you will assist in teaching:**

* Relational database management systems and key components
* Operating Systems installation, management, and configuration (Windows 10, 8.1, MAC OS, Linux)
* Assembly/disassembly of computer components (hardware installation and troubleshooting)
* TCP/IP v4/v6 Subnetting
* SoHo wireless network and LAN configuration
* Introduction to virtualization & cloud computing
* Introduction to computer programming languages (preferably Python)
* Computer networking with LANs, VLANs, routers, switches, and other devices
* Troubleshooting hardware and software issues
* Information security best practices
* Other IT generalist and entry-level support topics

**Education**

* Associates degree or Bachelor’s degree preferred
* Secondary teaching license and/or proven success in prior teaching experience preferred.

**Technical Certifications and Teaching experience**

* CompTIA A+ certification (1000 series preferred), IT Fundamental+ (required), (MCSE, Security+, Network+, CCNA, AWS, are plus) and 5 plus years of relevant professional IT experience (preferred)

  OR

* Ability to earn the CompTIA A+ certification prior to class start if currently holding another industry recognized certification (i.e. MCSE, CCNA, Network+, CISSP, etc.)

* Two plus years of teaching/training experience in a classroom setting (Virtual or hybrid delivery experience a plus)

**The Ideal NPower Technical Instructor is:**

* People-oriented – excellent interpersonal skills & enjoys group projects
* Self Starter – able to work with minimal guidance & supervision
* Detail-oriented – loves to get into the weeds, drill down to essential elements
* Service oriented - an energetic leader who enjoys training and mentoring
* Committed to making a positive impact on others’ lives
* A selfless team player who embraces diversity and adapts to change

**COMPENSATION:**

Commensurate with experience

**HOW TO APPLY**

Submit a cover letter explaining your interest in the position and a resume to Robert.vaughn@npower.org

As an equal opportunity employer, NPower encourages diversity and does not discriminate in employment on the basis of age, race, color, creed, gender, religion, marital status, national origin, disability, or sexual orientation.