NPower, Inc. currently has an opening in the National Instructors Institute for a Technical Instructor.

The Technical Instructor (TI) delivers lessons daily enabling NPower students to gain technology skills for follow-on internships and full time employment. The end result of this course is student mastery of entry level technical skills and passing CompTIA IT Fundamentals+ and A+ certification exams. The TI provides differentiated instruction to students with a wide variety of learning styles. In addition to developing “hands-on” skills, the TI improves student study habits and test taking strategies. This includes helping students with reading, critical thinking, managing anxiety, and building confidence. The Instructor should also expect to spend an additional hour before and after each session for tutoring and support.

Other Job Duties include:

* Providing live classroom and/or lab instruction in a virtual environment
* Creating, administering, uploading, and evaluating practice exams on LMS platform
* Developing course content, classroom projects, and group activities
* Serving as mentor, work on projects, provide technical expertise, and collaborate as a positive team player as a member of NPower’s National Instructor Institute
* Evaluating performance and providing feedback to students and Assistant Technical Instructors
* Maintaining attendance and documenting individual performance or behavior issues
* Participating in professional development and soft skills training activities as required
* Serving as a mentor for Power students and a point of reference and support to other staff members as assigned
* Managing other tasks as required in support of the NPower’s mission

As the NPower Technical Instructor you will teach topics such as:

* Relational database management systems and key components
* Operating Systems installation, management, and configuration (Windows 10, 8.1, MAC OS, Linux)
* Assembly/disassembly of computer components (hardware installation and troubleshooting)
* TCP/IP v4/v6 Subnetting
* SOHO wireless network and LAN configuration
* Introduction to virtualization & cloud computing
* Introduction to computer programming languages (preferably Python)
* Computer networking with LANs, VLANs, routers, switches, and other devices
* Troubleshooting hardware and software issues
* Information security best practices
* Other IT generalist and entry-level support topics
Education

* Bachelor’s degree preferred
* Secondary teaching license and/or proven success in prior teaching experience preferred.

Technical Certifications and Teaching experience

* CompTIA A+ certification (1000 series preferred), IT Fundamental+ (required), (MCSE, Security+, Network+, CCNA, AWS, are pa plus) and 5 plus years of relevant professional IT experience (preferred)

OR

* Ability to earn the CompTIA A+ certification prior to class start if currently holding another industry recognized certification (i.e. MCSE, CCNA, Network+, CISSP, etc.)

* Two plus years of teaching/training experience in a classroom setting (Virtual or hybrid delivery experience a plus)

The Ideal NPower Technical Instructor is:

* People-oriented – excellent interpersonal skills & enjoys group projects
* Self Starter – able to work with minimal guidance & supervision
* Detail-oriented – loves to get into the weeds, drill down to essential elements
* Service oriented - an energetic leader who enjoys training and mentoring
* Committed to making a positive impact on others’ lives
* A selfless team player who embraces diversity and adapts to change

COMPENSATION:

Commensurate with experience

HOW TO APPLY

Submit a cover letter explaining your interest in the position and a resume to Robert.vaughn@npower.org

As an equal opportunity employer, NPower encourages diversity and does not discriminate in employment on the basis of age, race, color, creed, gender, religion, marital status, national origin, disability, or sexual orientation.